



# myTalentX

## AI-Powered Succession Planning: Driving PETRONAS' Future Growth

The 42<sup>nd</sup> JCCP International Symposium  
25.01.2024

The PETRONAS Group adopts zero tolerance against all forms of bribery and corruption. We abide by the PETRONAS Code of Conduct and Business Ethics (CoBE) & Anti-Bribery and Corruption (ABC) Manual, guided by our Shared Values and Statement of Purpose.

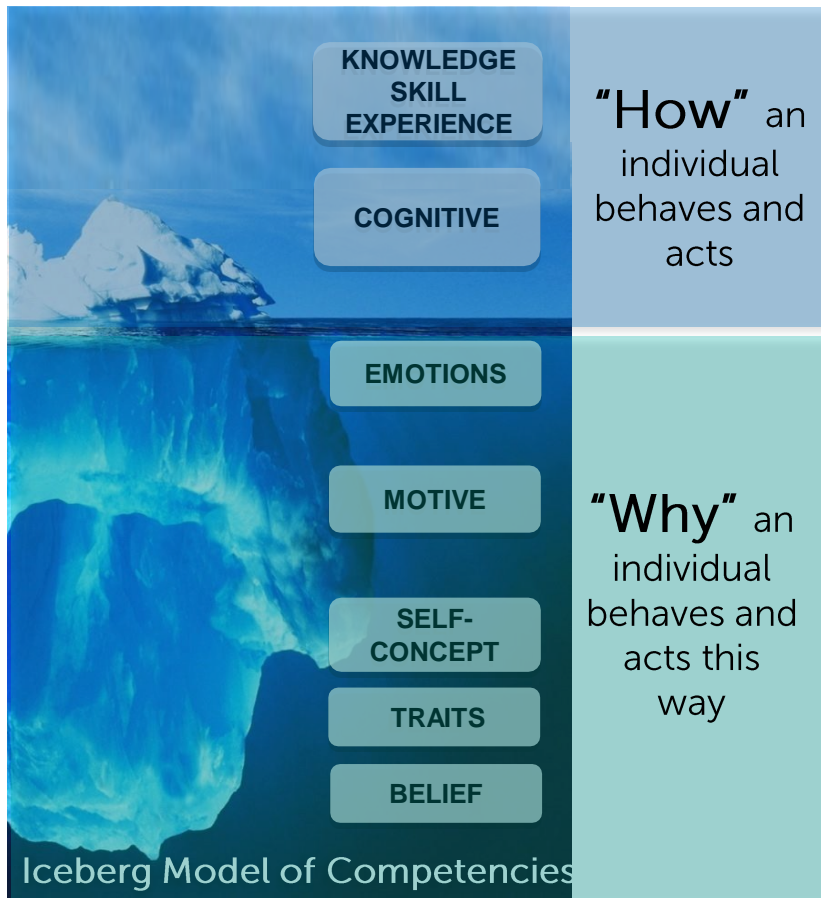
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# Robust processes & platforms are designed to ensure a sustainable pipeline of talents to become successors and future leaders of PETRONAS



# Holistic and comprehensive approach is developed to gain meaningful insights and being applied as anchor for making key talent decisions



**Focus of Competencies**

- Visible and observable behaviours and actions
- Matures over time and with conscious effort
- Contextual and changes

**Focus of Values & Personality**

- Reasons and sources of individual actions and behaviours
- Personality is a pattern of characteristics and qualities
- Remains consistent over time

## Wholesome view of Talents



**PERFORMANCE**  
Delivery of role priorities and goals

References: Spencer and Spencer 1993, Ewen 2003; Forgas and Shulman 1979, McClelland 1951; Winter et al. 1998, Jokinen 2005;

# The talents are matched to the right leadership roles as part of succession plan and career development using AI-enabled matching engine

## TALENTS

### EXPERIENCE

- Technical/Functional Expertise
- Cross Mobility Exposure
- International Exposure

### INDIVIDUAL STRENGTH / GAPS

- PETRONAS Leadership Competencies
- PETRONAS Culture Beliefs

### ASPIRATION

### JOB LIMITATION

### CAREER PATH

*Match the talent to suitable Leadership Role*



**Talent Council  
deliberation**



**Talent Engine  
matching tool**

## LEADERSHIP ROLES

### KEY ACCOUNTABILITIES

- Roles / responsibilities of the job

### DIMENSION / CHALLENGES

- Stakeholder, customer, team size
- The complexity of the problems encountered in this job/role

### EXPERIENCE REQUIRED







### LEADERSHIP ATTRIBUTES

- PETRONAS Leadership Competencies
- Observable skills and behaviors required


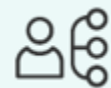


# AI-enabled matching technology has enabled more efficient processing of large quantities of structured and unstructured data of talents



## AI MODELS

-  Leadership Model
-  Experience Model
-  Succession Model
-  Detailed Experienced Model
-  Talent Aspiration Model
-  Career Pathing Model

## 5 KEY FEATURES

-  One-Stop Talent dashboard
-  Succession Planning
-  Talent Review
-  Talent Profile

## KEY EXPERIENCE SHIFTS

### EFFECTIVE DECISION MAKING

Fair and objective decision making based on comprehensive insights of talents

### TRANSPARENT

Able uncover hidden talents, reduce biases, fair assessment of talents based on data

Integrating AI, human psychology and behavioural science into myTalentX with AI-labeling Models, AI-semantic and text analytics



**PETRONAS**



**50**  
**YEARS**